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# Privacy Policy

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PUSH2PAY CORP.

Effective date: 2025-08-01  
Version: v1.0

## Company details

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**Legal name:** PUSH2PAY CORP.  
**Ontario Corporation Number (OCN):** 1000704799  
**Registered office:** 1-300 Supertest Rd, North York, Ontario, Canada, M3J 2M2  
**FINTRAC MSB Registration:** M24090452 (Registered 2024-01-29; Expiry 2026-11-30)  
**Contact:** info@push2pay.net | +1 587 885 6267  
**Website:** <https://push2pay.net>

## Scope

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This Privacy Policy applies to all users of Push2Pay Corp. ("Push2Pay", "we", "us", "our") services and platforms, including but not limited to push2pay.net. This Policy outlines how we collect, use, disclose, and safeguard your personal information in accordance with Canada's Personal Information Protection and Electronic Documents Act (PIPEDA), the Proceeds of Crime (Money Laundering) and Terrorist Financing Act (PCMLTFA), and applicable provincial privacy laws.

### 1. What information do we collect

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We collect personal information necessary to verify your identity and comply with anti-money laundering (AML) regulations. This may include:

- Full legal name
- Residential address
- Date of birth
- Government-issued ID details (e.g., passport, driver's licence)
- Financial transaction history
- Bank account and payment details
- IP addresses and geolocation
- Device identifiers and browser information

### 2. How we do collect information

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We may collect information about you whenever you interact with us. For example, when you contact regarding our activities, register as a supporter, send or receive information or sign a petition, you specifically and knowingly

provide us with your personal information. We may also receive information about you from third parties – but only if you have given them permission to share your information.

### 3. Use the information

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We use your personal information to:

- Provide, maintain, and improve our services
- Verify your identity and meet regulatory requirements under Canadian AML laws
- Detect and prevent fraud, money laundering, and other illegal activities
- Respond to inquiries, complaints, or service issues
- Comply with legal obligations and requests from law enforcement or regulators

### 4. Disclosure information

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We may disclose personal information to:

- FINTRAC, law enforcement agencies, or regulators, as required by law
- Third-party service providers for the purpose of identity verification, payment processing, and compliance screening
- Legal authorities in response to lawful requests, subpoenas, or court orders

We do not sell or rent your personal information to third parties.

### 5. Retention Information

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In compliance with FINTRAC regulations, we retain client identification records and transaction information for a minimum of five (5) years from the date of the transaction or account closure, whichever is later. After this period, data is securely deleted or anonymized.

### 6. Making a complaint

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If you are dissatisfied with how we handle your personal information, please contact us at [info@push2pay.net](mailto:info@push2pay.net). We will respond to your inquiry within 15 business days.

If you remain unsatisfied, you have the right to file a complaint with the Office of the Privacy Commissioner of Canada:

<https://www.priv.gc.ca/en/report-a-concern/>

### 7. Your Rights

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You have the right to:

- Access your personal information
- Request corrections to inaccurate or incomplete information
- Withdraw consent to the use of your data (subject to legal and contractual restrictions)
- Lodge a complaint with the Privacy Commissioner of Canada

## 8. Cookies and Website Analytics

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Our website may use cookies and similar technologies to improve user experience and analyze traffic. You can set your browser to refuse cookies or alert you when cookies are being sent.